



Claims Contact

Fine Art & Collectibles



Claims Contact

Catalytic Claims Services

800-208-1806

claims@catalyticrisk.com

Reporting Your Loss

Please include the following information with the loss report

- Policy number
- Name of insured on the policy
- All phone numbers for the insured and/or their designated representatives
- The date, time and location of the loss or damage
- Description of the loss and damage
- Location where damaged property can be inspected if it has been moved from the insured location
- A contact name and phone number for the person reporting the claim

In the event of a loss

- This list is intended to help you understand the claims process.
- After a claim has been received, we will provide you with information on the claim including adjuster name, phone number and email address along with the claim number.
- A claims adjuster will call to speak with you about the loss and arrange an inspection of the damaged property.
- You can help with the claims process by doing the following:
 - Take photos of the damage.
 - Keep an accurate record of any repair or mitigation expenditures.
 - Be prepared to provide copies of all documents (inventories, receipts, invoices, etc.) to the claims adjuster.
 - Protect all property from further damage.
 - Do not discard any item without first speaking with a claims adjuster.

If you have any questions, please feel free to contact us at **800-208-1806** or **claims@catalyticrisk.com**.