Incident Response (IR)

PONDURANCE

When every minute counts, organizations need specialized cybersecurity experts to help them respond to a compromise, minimize losses, and prevent future incidents. Pondurance delivers digital forensics and incident response (DFIR) services with an experienced team capable of guiding you and your organization every step of the way. This includes scoping and containing the incident, determining exposure through forensic analysis and helping to quickly restore your normal operations.

OUR PEOPLE

Incident Responders rapidly engage with the primary objective of scoping the incident and containing it.

Incident Handlers have deep governance and compliance expertise to seamlessly orchestrate activities, and directly interact with your company management.

Forensic & Malware Specialists apply deep technical forensics skills, ensuring the proper handling of digital evidence to enable the success of the engagement.

OUR PROCESS

Pondurance's IR approach combines our industry leading managed detection and response (MDR) platform with our experienced team of threat hunters to provide:

Identification – Identify and detect an incident as soon as possible

Containment – Stop the incident and reduce impact

Eradication – Eliminate the threat and prevent recurrence

Recovery – Return to normal operations and conduct a post-breach investigation

HOW IT WORKS

Breach Preparedness

We start with breach preparedness, collecting key company information to facilitate incident response services and details about your technical infrastructure to enable fast deployment should a cyber incident occur. We deliver an incident response plan that integrates with any internal response plans and set service level agreements based upon your business objectives.

Incident Response

Should you experience or suspect a breach, you have access to the Pondurance IR team. Our team goes to work quickly utilizing our proprietary technology suite and experienced team of responders, handlers, and forensic specialists to respond to the incident. We work with you to identify, contain, eradicate and recover from the breach and communicate with you and your stakeholders every step of the way.

With Pondurance as your cybersecurity IR partner, you are better prepared to successfully mitigate threats and you always have a team of experts armed with leading technologies to respond and mitigate even the most sophisticated cyberattacks.

REQUEST A DEMO

Emergency IR Hotline: 888.385.1720

pondurance.com

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