

From Response to Resilience

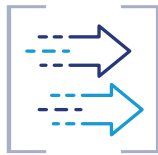
Surefire Cyber delivers swift, strong response to cyber incidents such as ransomware, email compromise, malware, data theft, and other threats with end-to-end response capabilities. We provide clients confidence by helping them prepare, respond, and recover from cyber incidents – and to fortify their cyber resilience after an incident.



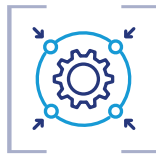
We believe that organizations experiencing cyber incidents deserve to work with a partner who delivers:



Responsiveness within minutes, day or night



Critical thinking to help you make critical decisions



Deep experience managing through cyber incidents



Empathy to guide your team during a difficult time



Skill in helping you emerge stronger



Transparent pricing and clear communications – no surprises

Surefire Cyber's Incident Response Framework

Immediate Availability 24/7



A. Alert

We are always here to help you understand the situation, evaluate your options, and work with your lawyer and insurer to structure the right response.

B. Advise

Our on-call response engineers will provide immediate guidance to help you contain an incident – right away and without delay.

C. Structure

We will quickly provide an engagement letter to clearly explain our approach, what services you get, and our fees.

Containment, Monitoring, and Control



D. Deploy Tools

We will leverage your security tools if you have them or provide our response tools if you need them. Our approach is to bring the right toolset to address your unique situation.

E. Monitor and Detect

Detection and Response. We will monitor your endpoints for malicious activity and respond with the appropriate action throughout the engagement to ensure you are restoring operations back to a secure state.

F. Cyber Intel

We will provide context and insights related to the threat actor by monitoring the dark web and leveraging our cyber threat intel sources.

Forensic Analysis



G. Investigate

We will analyze what happened: how did the threat actor get into your network, what did they do when they were in, and what data did they access or steal?

H. Report

Upon request, we will produce a forensic report detailing the threat actor activity timeline and material findings of the forensic analysis.

Recovery



I. Negotiate

We will develop a negotiation strategy with you and manage threat actor communications and messaging.

J. Facilitate Payment

Should you decide to make a ransom payment, we will work with you, your legal team, and your cyber insurer to help you make the payment for decryption keys.

K. Restore Data

We will help you restore your data from backups or decrypt it.

L. Restoration

We will help you reduce business interruption by providing technical experts to help you swiftly and securely restore your environment.

Remediate and Fortify



M. Data Mining/eDiscovery

We will examine what data may have been accessed to help your legal team make determinations about notification obligations.

N. Notify

If required, we will partner to facilitate notification of stakeholders (employees, customers, suppliers) impacted by the incident.

O. Strengthen

We will provide clear recommendations to improve your security posture and help you manage action items.

Surefire Cyber's **Tech-Enabled Response** Platform

Surefire's delivery is built on a tech-enabled framework, delivered through a platform that aligns and connects each incident's breach coach, carrier, broker, and client. Our platform:

- Provides convenient and secure 24/7 access through the mobile or web-based application
- Provides a real time status view for all response activities
- Organizes work streams across technical teams, executives, lawyers, and responders
- Structures key decisions on response strategy
- Provides a one-stop solution to facilitate a breach response from onboarding through closeout
- Connects clients and carriers to post incident products and services

Transparent

Connected

Collaborative

Strategic

Communicative

Surefire's platform enables our clients to have **confidence** that the response is **swift, strong**, and well-managed.

Why **Surefire Cyber**

For **Clients**

- Deep experience managing through cyber incidents
- Empathy to guide your team during a difficult time
- Skill in helping you emerge stronger

For **Insurance Carriers**

- Transparent pricing – no surprises
- Hands-on restoration experts to reduce business interruption
- End-to-end capabilities including negotiation, data mining, and remediation

For **Law Firms**

- Responsiveness within minutes, day or night
- Clear communications – no surprises
- Critical thinking to help structure critical decisions

Surefire delivers **confidence**. From response to resilience.



From Response to Resilience we have you covered from end-to-end.

Call: 1-800-270-9034

www.surefirecyber.com

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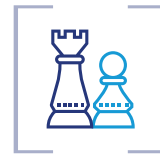
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